

AGENDA ITEM

REPORT TO HEALTH AND WELLBEING BOARD

24 FEBRUARY 2016

REPORT OF Chief Executive Officer North Tees and Hartlepool NHS Foundation Trust

North Tees and Hartlepool NHS Foundation Trust Care Quality Commission Report (CQC)

SUMMARY

North Tees and Hartlepool NHS Foundation Trust underwent an announced inspection of services by the Care Quality Commission (CQC) from 7 to 10 July 2015 followed by an unannounced visit on the 29 July 2015.

The report was published on 3 February 2016 and identified 14 'must dos' identified and a number of should do's for the organisation to consider.

RECOMMENDATIONS

1. Note the content of the CQC inspection findings
2. Note the content of the North Tees and Hartlepool NHS Foundation Trust (NTHFT) initial response and progress to date.
3. Note the next steps in developing and submitting a final action plan to CQC by 29.2.16

DETAIL

The Trust was inspected in line with the CQC process which considers whether the organisation services are, Safe, Effective, Responsive, Caring and Well Led. Each core service is assessed individually against the five domains and a given one of the following ratings, Outstanding, Good, Requires Improvement or Inadequate. A rating for the organisation is then given for each domain with a final overall rating for the Trust. Where the organisation is rated as requiring improvement in two or more domains the overall rating is deemed to be requires improvement.

The following overall ratings were applied to the Trust:

- Good – Safe, Caring and Effective domains
- Requires Improvement - Responsive and Well Led domains

As two domains were rated as requires improvement the overall Trust rating is Requires Improvement.

Prior to Publication a Quality Summit was held on the 26 January 2016 and included key stakeholders from both health and social care. At the summit the CQC presented their

findings, the Trust presented their response to the findings and workshops were held to consider the actions to date, further planned actions to address the issues raised and to identify any support required.

The Trust is currently further developing the action plan which was utilised as part of the quality summit workshops for submission to CQC by 29 February 2016.

Name of Contact Officer: Alan Foster

Post Title: Chief Executive Officer – North Tees and Hartlepool NHS Foundation Trust

Telephone No: alan.foster@nth.nhs.uk